Terms of Styrnol guesthouse

Welcome you in Styrnol guesthouse and wish you a pleasant stay. Hotel management will highly appreciate Your cooperation in keep the rules, which guarantee peaceful and safe temporary of our Guests.

- 1. Check in time for 2 p.m. Check out time to 11 a.m. of the following day
- 2. The fee for the stay charged on the day of arrival, in accordance with the deadline set by your booking / ... In case of early departure than the reserved by you date, the amount due for the entire stay will not change
- 3. Reservation is required. We do not guarantee to provide accommodation to persons who do not have a reservation. In the case of hotel reservations must be paid 30% advance of the comprehensive amount of the reservation.
- 4. Earnest money shall be forfeited in case of cancellation by the customer booking a stay.
- 5. If you do not leave the room until 11.00 am on the departure day, in addition to the account will be charged for another hotel night.
- 6. The Hotel curfew is from 10:00 p.m to 6:00 a.m of the following day
- 7. No smoking in the rooms. In case of violation of the prohibition will be charged with
- 8. cost of refresh the room and the fire brigade intervention.
- 9. Guest should check closing balcony's door, switch off the lights and any electrical equipment (by removing the magnetic card) before each leaving.
- 10.Pets are not allowed
- 11.Guest should check closing room's door before each leaving we do not take responsibility for the things left unattended throughout the property. The fee for lost keys is 50 zł, 20 zł for magnetic cards.
- 12. We charge deposits for issuing the card room at reception on arrival in the amount of \$ This deposit is refundable on the departure day after receipt of the returned card.
- 13. You can deposit some valuable objects in the reception's safekeeping
- 14. The Guest shall bear full financial liability for all kinds of damage to or destruction of the equipment and technical facilities of the guesthouse caused by his fault or the fault of their visitors.
- 15.Car park is only for guests of our hotel. It is free and unguarded. Do not assume responsibility for vehicles left in the car park and the things inside.
- 16. Number of people dealing room cannot be higher than specified with the employee
- 17. Persons who are not our Guests may stay in room until 10 p.m.
- 18.If you notice any irregularities or defects, please immediately inform the receptionist.

- 19.Getting acquainted with these regulations is the responsibility of each guest. Ignorance of the rules does not exempt from compliance with the principles contained therein
- 20. Styrnol Pension runs accommodation services.
- 21.Guests are required to abide by the provisions of these Regulations, and in case of fire safety regulations and comply with emergency requests and recommendations to the staff.
- 22. Accommodation fee is determined in Price-list, available at the front desk
- 23. The Guest shall be checked in upon presenting photo ID at the Reception as soon as possible.
- 24.Pension is obligated to provide Guest with safe stay, including safety and secrecy of the Guest's personal information
- 25.Breakfast is from 8 a.m. to 10.00 a.m.
- 26.In the accommodation facility is prohibited:
 - a. smoking
 - b. disturbing
 - c. behavior commonly regarded as obscene
 - d. walking in ski boots on the stairwell and ski entering the to the rooms. * we facilitate repository for ski equipment
- 27. Pension may refuse to accommodate Guest who:
 - a. being influence of alcohol or drugs
 - b. behave aggressively
- 28.Personal effects which have been left in the room by the Guest who has vacated it shall be sent to the address specified by the Guest (by arrangement and at his expense)
- 29. Should the hotel not receive such instruction, the said personal effects shall not be stored after two weeks.
- 30. Comments or complaints will be received at the reception.